

# satisfaction survey

First Supply location you buy from: \_\_\_\_\_

**1** On a scale of 1 to 5, please rate the following aspects of each WOO destination you have attended (1=poor; 2=fair; 3=good; 4=great; 5=excellent):

	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Hotel	Tour Offerings	Dining Options	Nightlife	Culture	Overall Value	Overall Rating
<b>EXAMPLE</b>	5	4	5	4	4	5	5
<b>Puerto Rico</b> (2006)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Puerto Vallarta</b> (2005)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Cancun, Mexico</b> (2004)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Costa Rico</b> (2003)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Ixtapa, Mexico</b> (2002)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2** Please list "Fun in the Sun" locations you would like to see First Supply look at for future WOO trips. (Assume 30-40% higher costs for Caribbean & remote locations)

#1	#2	#3
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**3** Taking into consideration the cost that an all-inclusive package incurs, please check which option you would prefer: (Please ✓ one)

- Present offering (not all-inclusive)
- All-inclusive (20-30% higher cost)   All-inclusive add-on (available at daily charge)

**4** On a scale of 1 to 5, please rate your satisfaction with the following aspects of the WOO program (1=poor; 2=fair; 3=good; 4=great; 5=excellent):

- Welcome Party
- Farewell Party
- Exclusive First Supply Breakfast
- DineArounds
- Tour Offerings
- Care Package "Goodies"
- Travel Arrangements
- Final Flight Packet
- Overall WOO Communications

**5** What aspects of the WOO program would you like to see changed or improved? Give us your suggestions and comments. We want to hear your feedback!

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