

2010 PROGRAM GUIDELINES

SECOND CHANCE — GUIDELINES UPDATE 5/10/10

First Supply is pleased to offer our exciting World of Opportunity Incentive Program to Hawaii. Please read through the following Official Program Guidelines and complete the Registration Form to sign up for the 2010 WOO Program to Maui.

DESTINATION POINTS REQUIRED FOR MAUI

348,750 Points Per Person* / Single Occupancy: 525,000 Points

**Based upon double occupancy*

DATES OF TRAVEL

Week 1: Minneapolis Departure – Jan 28-Feb 3, 2011

Week 2: Milwaukee Departure – Feb 3-9, 2011

EARNING POINTS

For your purchases from First Supply in 2010, you will earn ½% in points. Your earnings percent increases to 2% for the rest of the year when you reach your 2009 purchase level.

Earn ½% back on purchases up to 2009 purchases.

Earn 2% back on purchases over 2009 purchases.

2ND CHANCE SIGN UP POINTS

Register by June 30, 2010 to receive 5,000 Points Per Person.

RETURN & EARN POINTS

Earn 10,000 Points for consistent participation in the WOO Program up to 50,000 Points.

NOTE: If registered after February 15, 2010, A 'Sign Up Bonus' will not be given and you can only be added to the trip if space is available. Bonus Points convert to dollars at \$0.005 per point. Buy out is at \$0.01 per point.

IDENTIFICATION

A passport is always recommended for air travel but is not required for travel to Hawaii, USA.

DEPARTURE CITIES

Minneapolis, MN and Milwaukee, WI will be the only departure cities for this program. Trip participants will be responsible for any personal expenses to get to one of these departure cities.

ENROLLMENT

Due to limited availability, each account will be limited to register two (2) couples per account. After March 15, 2010 you will have the opportunity to purchase additional trips.

PROGRAM PRICING AND BILLING

All prices are based on double occupancy. There will be an extra charge for any special arrangements. Billing for the trip will be in five (5) equal installments. Each fifth will be due in July, August, September, October & November.

NOTE: Credits for purchases and the Billings for the trips will be on separate First Supply invoices. To remain eligible these billings must be paid immediately upon receipt!

CANCELLATION POLICY – WOO PROGRAM

In recognition that travel costs begin immediately, the following Cancellation Policy will apply. **Your signature on the registration form will indicate your acceptance of the following terms.** If an enrolled participant cancels his/her trip, or is canceled from the travel program due to a delinquent customer account standing, all Credits issued will be billed back, while all Billings will be credited back. The following cancellation charges will be due if the participant cancels his/her trip or is canceled for failure to comply with any of the terms and conditions of this program:

SCHEDULE	2010 DATES	MAUI TRIP
	Feb 15 - May 31	\$250.00**
	June 1 - August 31	\$500.00**
	Sept. 1 - October 31	\$1000.00**
	After November 1	Full Trip Cost**

*NOTE: **This cancellation fee is per each person enrolled.*

PROGRAM QUALIFICATIONS

1. All accounts must be kept current throughout the year.
2. The WOO billings must be paid upon receipt to remain registered in the program.
3. All prior year trip accounts must be settled in full.
4. Reduced credit could be offered on quotation jobs & specially priced purchases.

First Supply reserves the right to amend, change, or cancel this program at any time without prior notice. All program rules, interpretations, and decisions made by First Supply LLC are final. Questions regarding this program should be directed to: First Supply WOO, P.O. Box 8124 Madison, WI 53708-8124

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